



A COMMUNITY ENGAGEMENT STUDY OF EAST HARLEM and THE UPPER EAST SIDE

SID#: _____
Adminstrated by: _____
Entered by: _____

The following Community Engagement Study was designed by Urban Planning graduate students at NYU's Robert F. Wagner School of Public Service. We are working as a team of consultants for CIVITAS, a nonprofit organization (www.civitasnyc.org/live/publicneedssurvey), to conduct this study. For 30 years, CIVITAS has worked to improve the quality of life on the Upper East Side and in East Harlem by gathering and publicizing information regarding urgent issues in the areas of land use and zoning, transportation, environmental quality, and streetscapes. The purpose of this Community Engagement Study is to identify current neighborhood concerns and to find opportunities to continue to improve both neighborhoods. The goal is to learn from residents, workers, and other neighborhood constituents what they feel are the strengths of their community, and what improvements they think must be made.

This survey covers the neighborhoods of East Harlem and the Upper East Side, bounded by East 59th Street, East 142nd Street, Fifth Avenue, and the East River. The first section of the survey will ask you to provide a geographic indicator, such as an address, intersection, or zip code, of the area(s) that you identify with the most. Throughout the survey there will be comment boxes available for you to provide additional and/or specific observations regarding any of the questions. Whenever possible please also provide specific geographic information along with your comments. Thank you for your feedback.

AT THE END OF THIS SURVEY YOU WILL HAVE THE OPPORTUNITY TO PROVIDE CONTACT INFORMATION AND BE ENTERED INTO A RAFFLE FOR A \$50 VISA GIFT CARD. CONTACT INFORMATION IS OPTIONAL AND WILL NOT BE RECORDED WITH YOUR RESPONSES. PLEASE BE ASSURED THAT YOUR RESPONSES ARE ANONYMOUS.

In collaboration with the NYU Robert F. Wagner Graduate School of Public Service



SECTION I: Connections

1. What is your connection to **East Harlem**? Please circle all that apply.

- A. Live Where: _____
(e.g. 10029, Lexington & 116th, 1234 Third Ave).
- B. Work Where: _____
- C. School Where: _____
- D. Other Please explain: _____
- E. No Connection _____

2. What is your connection to the **Upper East Side**? Please circle all that apply.

- A. Live Where: _____
(e.g. 10075, Lexington & 86th, 1234 Third Ave).
- B. Work Where: _____
- C. School Where: _____
- D. Other Please explain: _____
- E. No Connection _____

RETURN TO CIVITAS AT 1457 LEXINGTON AVENUE, NEW YORK, NY 10128 OR BY EMAIL info@civitasnyc.org OR BY FAX 212-289-4291
www.civitasnyc.org

SECTION II: Issues & Improvements

1. LAND USE & ZONING

Thinking about the various types of buildings and land uses in your neighborhood, please complete the following questions. Please use the comment box at the end of the section if you would like to provide more detailed feedback on any question.

1a. Please rate your satisfaction regarding SIZE & SCALE OF LOCAL DEVELOPMENT

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Height of buildings					
Scale of buildings					
Density of buildings					

1b. Please rate your satisfaction regarding OPEN SPACE & PARKS

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of space					
Safety of space					
Access to space					
Quantity of space					

1c. How often do you visit a neighborhood park each week?

- A. 0 times
- B. 1-2 times
- C. 3-4 times
- D. 5 or more times
- E. Not Applicable

1d. Please rate your satisfaction regarding COMMERCIAL BUSINESSES

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of local businesses					
Quantity of local businesses					
Diversity of local businesses					

1e. Please indicate the importance you place on HISTORIC PRESERVATION & LANDMARK DESIGNATION

	Very Important	Important	Somewhat Important	Not Important	Not Applicable
Historic Preservation					

1f. Please rate your satisfaction regarding ACCESS TO THE EAST RIVER WATERFRONT

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Access to East River					

1g. Please state the value you place on the following possible development scenarios along the East River

	Very Important	Important	Somewhat Important	Not Important	Not Applicable
Waterfront esplanade					
Residential					
Commercial					
Mixed Use					
No Development					

Do you have additional comments on **local land use and development** issues, concerns, or improvements you would like to share?

2. TRANSPORTATION

Thinking about your experience with the various modes of transportation available in your neighborhood, please complete the following questions. Please use the comment box at the end of the section if you would like to provide more detailed feedback on any question.

2a. Please rate your satisfaction regarding SUBWAY SERVICE

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of service					
Safety of the subway					
Access to the subway					
Reliability of the subway					

2b. Please rate your satisfaction regarding BUS SERVICE

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of service					
Safety of the bus					
Access to the bus					
Reliability of the bus					

2c. Please rate your satisfaction regarding BICYCLE LANES

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of the lanes					
Safety of the lanes					
Access to the lanes					

2d. Please rate your satisfaction regarding STREETS

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of the streets					
Safety of the streets					
Capacity of the streets					

2e. Please rate your satisfaction regarding SIDEWALKS

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of the sidewalks					
Safety of the sidewalks					
Accessibility to the sidewalks					

2f. Please indicate the level to which the SECOND AVENUE SUBWAY construction has affected you:

	High Impact	Moderate Impact	Low Impact	No Impact	Not Applicable
The way you travel					
Where you shop					
Your residence					
Your business					
Other					

Do you have additional comments on **local transportation** issues, concerns, or improvements you would like to share?

3. ENVIRONMENTAL QUALITY

Thinking about your experiences in your neighborhood and your local environment, please complete the following questions. Please use the comment boxes if you would like to provide more detailed feedback on any question.

3a. Please indicate the importance you place on the following:

	Very Important	Important	Somewhat Important	Not Important	Not Applicable
Air Quality					
Water Quality					
Noise Pollution					
Waste Management					

3b. Please rate your satisfaction with the following:

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Air Quality					
Water Quality					
Noise Pollution					
Waste Management					

Do you have additional comments on **local environmental quality** issues, concerns, or improvements you would like to share?

4. STREETScape

Thinking about what you see and experience as you walk along the streets in your neighborhood, please complete the following questions. Please use the comment box at the end of the section if you would like to provide more detailed feedback on any question.

4a. Please rate your satisfaction regarding TREES & LANDSCAPING

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of landscaping					
Quantity of landscaping					

4b. Please rate your satisfaction regarding SIDEWALKS

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Width of sidewalks					
Stationary Objects (i.e. newspaper racks, restaurant cafes)					
Temporary Objects (i.e. vendors)					

4c. Please rate your satisfaction regarding CONSTRUCTION SITES

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Not Applicable
Quality of accompanying pedestrian sheds & construction sheds					
Maintenance of construction sites					

Do you have additional comments on **local streetscape** issues, concerns, or improvements you would like to share?

Are there additional issues in your neighborhood that you would like to see addressed regarding:

- A. Land Use and Zoning If so, what issue(s): _____

- B. Transportation If so, what issue(s): _____

- C. Environmental Quality If so, what issue(s): _____

- D. Streetscape If so, what issue(s): _____

Have you attended a community meeting/local organization meeting to discuss your thoughts on transportation/land-use/environmental quality/streetscape issues?

- A. Yes B. No If Yes, please specify: _____

OPTIONAL CONTACT AND DEMOGRAPHIC INFORMATION
****CONTACT INFORMATION NECESSARY TO BE ENTERED IN THE RAFFLE****

1. Contact Information:

Name: _____
Address: _____
City/Town: _____ State: _____ Zip: _____
Email Address: _____ Phone Number: _____

2. What is your age?

- A. 65+
- B. 45-64
- C. 25-44
- D. 18-24
- E. <18

4. What is your race/ethnicity?

- A. White
- B. Hispanic / Latino
- C. American Indian / Alaska Native
- D. Asian
- E. Black / African American
- F. Native Hawaiian and other Pacific Islander
- G. Other:

3. What is your gender?

- A. Female
- B. Male
- C. Other
- D. Choose not to disclose